

Wendi Rimstad: It's helped me a lot. I can't get WiFi at my home. I have gone after 11 pm a few times. Had no issues with anyone.

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Bonnie Price: I love having a spot to go at night if I need wifi upriver.

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Sandra Klier: 24/7 free Wi-Fi Internet access should always be provided by the library. No matter how many users or for what purpose it is used! This is a public service. People in 2018 have to have access to online life somehow. And I rather use my taxes for wi-fi then for cages!

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April Williams: It's pretty quiet at the library at night even with a few cars there. Never ran into any problems.

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Sally Pfeifer: I was disappointed to hear that the WiFi might be turned off after hours. Bill told me why. But I object, because I feel the homeless and less fortunate need internet access just as much as anyone else. I get really tired of the "nimby" mentality.

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Ellen LaFayette: I have used the wi-fi service at the Concrete library several times. I found it to be very convenient and easy to use especially before my relatives (the Dellingers) got wireless service. There have also been times when I needed internet access quickly when I was working as a government contractor. Thanks for the opportunity to input my two cents.

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Nena Nyland: G'day. I am unable to send an email and hope this will be acceptable for my comments on the Internet access survey(s) currently in progress. I have posted the following comment on FB: "Other public libraries around the state and nation have already encountered and addressed their own 24/7 Internet access issues, resulting in no changes to their Internet access hours. Options used for public safety concerns included after hours usage signage being posted/enforced, high intensity motion activated lighting and cameras installed, lot access restricted at night and education of the surrounding residential neighbors of what "suspicious behavior" is and when it should be reported to law enforcement. The world, our world, now operates 24/7. Our jobs, schools, businesses, commerce, entertainment and personal lives are connected somehow 24/7. The libraries are public and use taxpayer funds to operate. Libraries

have internet portals to books, movies, periodicals and other resources for research that they cannot afford to purchase. The 24/7 access to the Internet is the best use "purchase" for the patrons of Upper Skagit Valley."

My personal experiences with frequent after hours use have been positive. I am unable to obtain reliable Internet or cell phone service at my home and rely on the library's Internet to conduct international eBay business at odd hours as well as conduct related research. 24/7 Internet access is an imperative service to the general public including business owners, students, parents, researchers, gamers, etc.

I personally do not have any safety concerns (F, 60), have not found drug paraphernalia or excessive trash, nor witnessed other patrons in the parking lot being disruptive. I don't doubt there have been instances, but I do not see this on a daily or even weekly basis. My only "wish" would be for brighter lighting in the lot and security camera(s) which have been proven to reduce vandalism and deter criminal behavior. Webcams work wonders! Maybe research entering a valid library card number for after hours full Internet access?

I thank you for asking for patron input. I hope to attend the next Library Board meeting. Perhaps by that time you will have all the surveys, emails and social media comments and suggestions compiled and readily available for public viewing before proposing changes to public 24/7 Internet access. The access provided is truly a "best use of funding" and value for the patrons of Upper Skagit Library system.

Respects, Nena Nyland, PO Box 781, Concrete, 98237, frequent library patron

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12:50pm, 9.27.18 – a Marblemount patron called the library to report that he's tried to use the Wi-Fi at the Hall 3 times in the past week and it hasn't been working (during daylight hours). He wondered if we still provided the service. I explained that when we hear it's not working, we go and reset the Wi-Fi, but in the last two weeks, our staff person has found that the Wi-Fi has been unplugged purposefully. I also explained that there's a current discussion regarding Wi-Fi service hours at the Hall and that we and the Hall would appreciate his input on the service. He asked what the main argument against the Wi-Fi service was and I explained that Hall representatives feel that Wi-Fi users during the nighttime hours are responsible for Hall vandalism and damages. He commented, "I think that those sitting in their cars using their computers are not the same people who are vandalizing the Hall." I thanked him for his input and told him that we'd do our best to continue providing Wi-Fi services to Marblemount patrons.

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Artie Olson: Christie completed the survey and I would like to, also. But when i try it says I've already done it - but we have 2 different emails. Can you advise? Also, we'd BOTH like to suggest that the suggested "restricted" times be from 6am to 9 or 10pm, but not as late as midnight - it's not a bar! By the way, Christie did an informal survey of NPS staff in August when this discussion started and folks there were SOOOO very grateful for the service in Marblemount, as are all the travellers and also law enforcement! I sincerely doubt that the local druggies who are hanging out around the hall have computers, etc. - they were there long before the WiFi began. And yes, there are more of them now, but there are more of them everywhere. The service to Marblemount has been a wonderful thing and we are grateful - thank you.

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Chuck Bussiere: not knowing why this has all of a sudden become such an issue, all i can say is i can see no logical reason to curtail the access to the library's wifi connection. it sounds like there are few who are objecting?? the community definitely needs more information and access to the internet. thanks for all the good you do -- chuck :-)

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A. McFarland: The public services being supported by taxed include: fire-police and the library. These services were never intended to be misused or abused by a few unscrupulous community members, and they should not have access to these services for their own ill gotten gain.

Perhaps the burden of providing free public wi-fi needs to be shared and monitored not only by the library but also by the police and fire.

While the library is open wi-fi is available to all. And when it is closed a "wi-fi lot" can be open during certain hours. This lot should be well lit and have cameras mounted, visible to all. It can be monitored by the police. This may discourage those few from taking advantage of a public servics.

If a public service is being unduly burdened or misused it is a community problem and needs to be resolved by other available services, with input from the community members.

After all it takes a Village – even a Concrete one... Thanks for your attention.